

Arizona Achieving a Better Life Experience (ABLE) Act Committee Meeting Minutes

January 22, 2018
11:00am - 12:00pm
Location: 1789 W. Jefferson St.
Phoenix, AZ 85007
3rd Floor, SE DBF Conference Room

Meeting called to order at 11:07 am

In Attendance:

Robert Fleming - Committee Chair
Brittaney Chipley – Executive Director
Joyce Millard-Hoie - Committee Member
Grahame Richards - Committee Member
Jason Snead – Committee Member
Karla Phillips - Committee Member
Mark Swenson – Committee Member
Wendy Wilda - Arizona Department of Economic Security, Executive Assistant
Nicole Salinas – Ohio Treasurer, Deputy General Counsel (via phone)
Eric Ochmanek – Ohio Treasurer, Deputy Chief of Staff (via phone)
Doug Jackson – Ohio STABLE Accounts, Deputy Director (via phone)

1. Welcome and Introductions
2. Minutes Approval – 10/25/17 & 11/17/17
 - a. Robert Fleming motioned to approve the last two meeting minutes. There were no objections and the minutes are approved unanimously.
3. Questions/Concerns to Ohio:
 - a. Brittaney Chipley introduced the Ohio representatives on the phone and opened up the floor for questions and concerns.
 - b. Ohio is not attending our program launch. The Committee will reach out to the Governor's Office and Legislators for involvement. Brittaney Chipley will also work with the Department for press release information.
4. Contract Issues/Feedback:
 - a. There is still one outstanding issue regarding the contract language about customer service and help desk availability. Ohio is looking at an extension to provide longer availability, but they are unable to provide details and a timeframe for the start of these additional hours.
 - b. They do not have that information specified in their contract with their service provider and are in ongoing negotiations. They are focusing on providing customer service as a whole.
 - c. Ohio discussed what their customer service involves currently.

- d. Grahame Richards motioned to proceed with the contract as is. Jason Snead seconded the motion. The motion carried unanimously.
 - e. Brittaney Chipley will let the Attorney General know that the committee wants to proceed. She will also meet with Debra Peterson and Procurement to go over the details.
- 5. Program Launch: New date, Ohio Example
 - a. We still need approval from the Arizona Attorney General's Office for the plan disclosure statement. Doug Jackson said that they will need 3-4 weeks from final approval to the program launch. We are already past the timeframe to be able to launch by February 14, 2018. The committee will let the Arizona Attorney General's office know that we would like to have it approved by February 1, 2018.
 - b. There is also concern about the timing of the launch with Brittaney Chipley's planned maternity leave time. There is not a back-up person. We will need a contact person available for answering questions and moving information to the right locations. The Board agreed that they could cover the presentations, but still need someone to navigate the system. Brittaney Chipley will discuss this with Debra Peterson, to see if there are any options available. We may need another meeting before Brittaney Chipley goes on leave.
 - c. Thanked the Ohio representatives and disconnected with them.
- 6. Arizona Legislation Update:
 - a. There were four legislation items sent to our Legislation Director on the ABLE act. Two of those items were moved on to the Governor's Office for consideration. The Governor's Office did not select either one to move forward through the Arizona Legislature this session.
- 7. Open Forum/ Call to the public:
 - a. No public comments.
- 8. Meeting Adjourned at 12:03 pm.